



Our Lady of the Rosary Catholic Primary School

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Bishop Chadwick
Catholic Education Trust

Executive Head Teacher: Mrs. M. Graham

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8th April 2025

Dear Parent/Carer,

Communication with parents/carers is a key aspect of maintaining excellent relationships between families and the school.

At the moment the school uses Teachers2Parents to send text messages with any updates, information to be circulated to parents/carers.

As from Monday 28th April 2025, after the Easter holidays, we will be moving to a new way of communicating this information to families, any updates will be sent via an app on mobile phones.

The school is launching the Arbor Parent Portal and Arbor Parent App and will use these systems to send in-app messages, parents/carers only need to set up an account at the launch and then the systems are ready to use. Please see the guidance attached for the new Arbor Parent Portal and App.

The school will send a welcome email to all parents/carers when the system is introduced, which will give you guidance as to how to create an account. Please note only one email address will be used for each child, this email address has previously been confirmed with the school. **We will send the welcome email to all parents on Thursday 10th April 2025.**

The Arbor Parent Portal works on Google Chrome (laptop or computer) and the Arbor Parent App can be downloaded from the App Store or Google Play Store on mobile phones (Android 5.0, iOS 10.0 and upwards).

Once launched, parents/carers will be able to view their child's personal details such as date of birth, home address. Information relating to your child's attendance will also be available. The school will communicate with families using this new system, circulating the same information as we do now via Teachers2Parents.

Please note there may be occasions when text messages are still sent from the school until this new system is embedded, this will only be until the end of this summer term.

Thank you for your continued support.

Mrs S White
Head of School